

		areas (Please mark with X)								
		5 – Excellent	4 – Good	3 – Satisfactory	2 – Poor		1 – Very Poor			
		5	4	3	2	1	N/A	Comments (If you have marked 3 or less please comment).		
<b>Enquiries / Aftercare</b>	Prompt/Responsive	x								
	Helpful/Informative	x								
	Follow-up	x								
<b>Staff</b>	Manner	x								
	Communication	x								
	Knowledge	x								
<b>Services</b>	Quality	x								
	Met Requirements	x								
	On Time Delivery	x								
<b>Complaints</b>	Helpful manner							No complaints as service was excellent- Thank you		
	Communication									
	Prompt resolution									
		<b>Please comment on the overall service you have received with any additional suggestion:</b>								
		I look forward to working with you again in the future								
<b>Would you recommend the services of Aflame Fire?</b>								YES		

<b>Signature:</b>	G Porter	<b>Date:</b>	03/01/2020
<b>Name:</b>	Glynn Porter	<b>Position:</b>	Cluster estates manager