

		How would you rate the quality of service offered in the following areas (Please mark with X)								
		5 – Excellent		4 – Good		3 – Satisfactory		2 – Poor		1 – Very Poor
		5	4	3	2	1	N/A	Comments (If you have marked 3 or less please comment).		
Enquiries / Aftercare	Prompt/Responsive	X								
	Helpful/Informative	X								
	Follow-up	X								
Staff	Manner	X								
	Communication	X								
	Knowledge	X								
Services	Quality	X								
	Met Requirements	X								
	On Time Delivery	X								
Complaints	Helpful manner									
	Communication									
	Prompt resolution									
		Please comment on the overall service you have received with any additional suggestion:								
		Service from Barry and Ross was excellent – hard working professional team who impressed our client at Preto Chelmsford								
Would you recommend the services of Aflame Fire?									YES	

Signature:	<i>D JUDGE</i>	Date:	15 th May 2018
Name:	Daniel Judge	Position:	MD