

		How would you rate the quality of service offered in the following areas (Please mark with X)						
5 – Excellent		4 – Good		3 – Satisfactory		2 – Poor		1 – Very Poor
		5	4	3	2	1	N/A	Comments (If you have marked 3 or less please comment).
Enquiries / Aftercare	Prompt/Responsive	X						
	Helpful/Informative	X						
	Follow-up	X						
Staff	Manner	X						
	Communication	X						
	Knowledge	X						
Services	Quality	X						
	Met Requirements	X						
	On Time Delivery	X						
Complaints	Helpful manner						X	
	Communication						X	
	Prompt resolution						X	
		Please comment on the overall service you have received with any additional suggestion:						
		The guys who attended were excellent, very efficient and professional and completed the works very quickly. Ciient was very happy with the installation.						
Would you recommend the services of Aflame Fire?								YES

Signature:	<i>Gary Morris</i>	Date:	09/04/18
Name:	Gary Morris	Position:	Operations Director